

**VIP AIRPORT LOUNGE INSTRUCTION**  
**FOR THE VIETCOMBANK VISA SIGNATURE/ VISA INFINITE INTERNATIONAL CREDIT**  
**CARDHOLDERS**

*(From 1<sup>st</sup> Feb, 2024)*

**I. Eligible customers:** The Cardholders of The Vietcombank Visa Signature/Visa Infinite International Credit Card.

**II. Program details**

Vietcombank Visa Signature/ Visa Infinite cardholders are entitled to the following privileges (no reservations and unlimited access), with scoping:

– **Domestic airport terminals:**

<b>Airport</b>	<b>Lounges at Domestic Terminals</b>	<b>Lounges at International Terminals</b>
Noi Bai (Ha Noi)	- Vietcombank Priority Lounge - Lotus Lounge	- Song Hong Business
Tan Son Nhat (Ho Chi Minh)	- Le Saigonais	- Rose Lounge - Jasmine Halal Lounge
Da Nang	- Vietcombank Priority Lounge	- CIP Orchid
Cam Ranh (Khanh Hoa)	- The Champ	- Sun Coast Lounge - Lotus Lounge

– **International airport terminals:** List of more than 1,000 VIP airport lounges worldwide provided by Priority Pass/ Lounge key’s policy. To update information about lounges, Card holders can:

- Download the LoungeKey application on Apple Store/Google Play and register/login by instructions on the screen; Or
- Access the website [www.loungekey.com/vietcombankpriority](http://www.loungekey.com/vietcombankpriority), register/login by instructions on the screen;

– The list of VIP lounges at airports worldwide can be changed from time to time and to be

updated on Vietcombank and/or LoungeKey policy.

### **III. Program Instructions**

- To use VIP lounges at airports around the world, Vietcombank Visa Signature/ Visa Infinite international credit cardholders can present their Vietcombank Visa Signature/ Visa Infinite card with valid ID card/Passport; Boarding Pass to get free lounge visit.
- The use of services at VIP lounges will comply with separate lounge regulations.

#### **Note:**

- When using Vietcombank Visa Signature/ Visa Infinite international credit for privileges, cardholders may receive notifications about transactions made at lounges. This is a pre-authorized transaction to verify the card is valid and the cardholder will not have to pay for these transactions.
- When using Card for this program, **Card must be enable the online transaction function.**
- **The fee applied for accompanying people:** Cardholders will pay the fee for accompany guest by the lounge/ Loungekey's policy from time to time. Currently, the fees applied for accompanying people at the terminals which are provided by Lounge Key (Vietcombank's Partner) will be: \$35/ accompany guest.